

Problem	Solution	Benefit
Paper charts do not allow multiple users to view a file at the same time	CNG-SAFE	Concurrent Access <ul style="list-style-type: none"> • CNG allows concurrent access to documents and folder information at any time • Clinical and billing processes can be performed simultaneously
Misplaced charts, unsecured documents, and confidential information are compliance issue	CNG-SAFE	Document Security and HIPAA compliance <ul style="list-style-type: none"> • CNG files are always available in one secure location • Only authorized users can view files • User rights management limits access to specific files • Provide view only access to files to eliminate editing or printing
Cost of storage, chart supplies, and retrieval fees from offsite storage	CNG-SAFE	Save Storage Space <ul style="list-style-type: none"> • No chart room needed – repurpose for other needs • Reduce ongoing dependency of offsite physical storage • Eliminate the need for additional physical storage
Manual system does not allow remote offices easy access to information	CNG-SAFE CNG Web	Quick Access to Information <ul style="list-style-type: none"> • Accessible with the click of a mouse from office or remote location • Minimizes the need for transporting documents
Manual filing system leads to many inefficiencies: <ul style="list-style-type: none"> - Billing - Charts - Medicine (prescriptions) 	CNG-SAFE CNG Web Synchronizer	Increased Efficiency <ul style="list-style-type: none"> • Save time by filing electronically automatically create patient chart • Add new patients without increasing physical storage space • Assists in sharing information with audit, occupational medicine, and referring physicians • Workflows allow streamlined processes: <ul style="list-style-type: none"> ○ Insurance client authorizations ○ Patient diagnostic reports ○ Billing procedures
Insurance, pharmacy, and partner healthcare agencies require electronic documents	CNG-Forms	Transform existing paper forms into electronically routable documents <ul style="list-style-type: none"> • Increased security • Filed in CNG-SAFE • Easily created with CNG
Existing EMR system offers document management but doesn't work for our practice	CNG-Forms	Best-of-breed- or "Higher-level" document management for EMR and practice management <ul style="list-style-type: none"> • Integration with EMR and practice management solution • Filed in CNG-SAFE

- Pull all patient information from one central repository

Healthcare Q & A

Are you facing issues with multiple users needing access to the same files and charts at the same time?

CNG allows concurrent access to all users in the system. CNG's system even allows users at remote locations to access the document repository just like they are in the office.

Is unsecured information, misplaced charts, and confidential information protected from non-authorized access?

CNG files are stored in a central, secure location accessible only by the users you designate. User rights can be assigned at many levels of granularity so that you can designate staff as "view only" users.

Is(Are?) space and cost associated with chart rooms, chart supplies, and offsite retrieval fees increasing?

The transformation to a digital environment can eliminate the chart room and associated costs as well as eliminate the need for offsite storage.

Have you noticed inefficiencies in your manual filing system?

Much inefficiency can be drastically improved or eliminated with CNG:

- *Electronic filing allows a much faster, accurate, and easily retrieved file.*
- *Sharing information with auditor, occupational medicine, referring physicians, and pharmacy can be simplified.*
- *Billing procedures, patient diagnostic reports, and insurance authorizations can be streamlined.*
- *Adding patients does not require additional storage space and overhead associated with the files and paper*